MRM Milwaukee Rescue Mission











2015 Annual Report

From the President



Dear Friend,

2015 was an exciting year here at the Milwaukee Rescue Mission! We expanded our outreach to a hurting community by opening a second campus in Lindsay Heights, the most impoverished zip code in all of Milwaukee. Our school, Cross Trainers Academy, was moved to this new MRM North Campus on 15th and Center Streets in August. We started the school year with 220 students and with our first class of 9th graders, we launched our new high school. Ours is a non-traditional high school that will focus on vocational readiness for both the college-bound and those planning to enter a trade or technical career.

Additionally, we opened a state-licensed Child Enrichment Center for infants to 4-year-olds at the new North Campus. Our vision is that the daycare will be the first of many resources to serve this economically challenged community. Adding the Child Enrichment Center and vocational high school to our other long-term rehabilitation programs means that the Milwaukee Rescue Mission plans to serve children and adults from cradle to career.

And as we expand our programs and services, we are also continuing to provide meals, shelter, clothing, and comprehensive recovery programs to hundreds of homeless and hurting men, women, and children every single day. With the support of friends like you, we are working together to break the cycle of poverty.

Thank you for your partnership, and for standing with us on the front lines, bringing change and the love of God to struggling men, women, and children in Milwaukee.

Sincerely,

Patrick H. Vanderburgh, D.Min.

President

Overview

The Milwaukee Rescue Mission provides homeless men, women, and children with emergency aid, such as food, shelter, and clothing, as well as long-term assistance. Our rehabilitation programs include education, job training, addiction recovery, biblical instruction, and life-skills classes. We also provide at-risk children with a quality education through our Cross Trainers Academy and support local families in need through our Equip community resource program. The Milwaukee Rescue Mission offers help in the present in order to give hope for the future.

This work would not be possible without the support of the many individuals, businesses, churches, and foundations who partner with us each year. To demonstrate how your support has impacted the lives of those who are homeless and disadvantaged in our community, we are happy to provide this annual report.

2015 By-the-Numbers



294,740

meals served



107,750

nights of safe lodging provided



34,797

articles of clothing given



26,210

hours of adult education and job training



142

program graduates

Where your dollars went



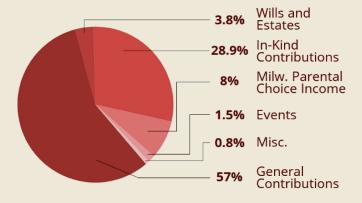
Programs: 87%

Administration: 6%

Development: 7%

2015 Financial Information

Income



General Contributions	\$9,221,151	57.0%
Wills and Estates	\$609,693	3.8%
In-Kind Contributions	\$4,666,668	28.9%
Milw. Parental Choice Income	\$1,295,241	8.0%
Events	\$242,311	1.5%
Misc.	\$134,137	0.8%
Total Contributions	\$16,169,201	100%

Safe Harbor

our shelter and recovery programs for men











2015 Impact

- 2,171 different homeless men stayed in Guest Ministries, our emergency shelter program, with an average of 205 men receiving shelter each night and staying an average of 35 days
- 348 men in Guest Ministries participated in additional programs tailored for guests who are employed, attending school, or have disabilities
- 42 men participated in New Journey, a 12-month, biblically-based residency program focusing on work readiness, addiction recovery, and interpersonal relationships, with an average length of stay of 196 days
- 17 New Journey graduates participated in an additional six-month transitional living program called FOCUS to continue their recovery, maintain employment, and save enough money to transition to permanent housing
- 5,900 hours of job training and 7,700 hours of academic instruction were provided to homeless men

2015 Significant Accomplishments

As a result of improvements made to the New Journey residency program in 2013-2014, men are staying on the program for longer periods of time than ever before, receiving more job training, education, and counseling. Consequently, more men are graduating to the FOCUS transitional living program.

2015 Lessons Learned

Safe Harbor administrators recognized the need to be more intentional about requiring appropriate progress among the men in the emergency shelter program, so the tracking, referrals, and case management processes were improved. The jobs program, Vocational Initiative Services, was also re-designed to help homeless men develop the necessary skills to live stably in the community.

- Strategize how to effectively reach younger men in their 20s who tend to be more transient than older men
- Improve recruitment to the New Journey residency program, to include homeless men not staying at MRM
- Expand partnerships with MATC and other community services to assist men in New Journey and FOCUS in their vocational education so that graduates are employable and promotable

Joy House

our shelter and recovery programs for women and children

2015 Impact

- 697 different homeless mothers and children stayed in our shelter, with an average of 70 women and children receiving meals and shelter each night and staying an average of 38 days
- 108 women graduated from our New Life program
- 16 women completed one of our two transitional living programs
- More than 8,600 hours of job training and 4,000 hours of academic instruction were provided to homeless women

2015 Significant Accomplishments

- Nine bathrooms were remodeled in the living dorms and a Quiet Room was created for families to spend time alone
- A Licensed Professional Counselor—In Training interned at Joy House and provided one-on-one counseling, anger management, and de-escalation classes. A bilingual staff member was hired to better serve Spanish-speaking guests
- A Health and Wellness Program was implemented for children, with a focus on healthy choices

2015 Lessons Learned

Having a licensed counselor and bilingual house manager on staff helped Joy House better communicate with and meet the needs of our guests. Also, including mothers in the Health and Wellness Program for children helped families learn healthy life-style habits together.

- Hire a full-time Licensed Professional Counselor who has the certification to approve court-mandated activities of women at Joy House
- Continue to assess the need in the community for shelter and services to homeless single women without children
- In response to three transitional housing programs having closed in Milwaukee (due to loss of government funding), assess the need for an expanded transitional living program
- Continue to integrate trauma-informed care components to improve services to clients in Joy House











Cross Trainers Academy

our school for at-risk neighborhood students





- 228 students in grades K4-9 were enrolled in the 2015-16 school year
- In spite of re-locating to a new campus and half of graduating 8th graders moving to new high schools, 85% of students returned from the prior school year
- Students averaged a 91% daily attendance rate



2015 Significant Accomplishments

- Re-located CTA from the Milwaukee Rescue Mission's main campus to the new MRM North Campus, comprised of two buildings and 44,000 square feet of classroom space
- Launched a new high school. Began by adding a 9th grade class. The non-traditional high school will offer students an opportunity to earn a vocational certificate as well as a high school diploma
- Added additional sections in grades K4, 1, and 2 to meet the growing need for more classroom space



2015 Lessons Learned

Homelessness, violence, incarceration, and unemployment are stressors that impact CTA students on a daily basis. More than a quarter (26%) of current CTA students either are or have been homeless. CTA teachers and staff spent much of the past year learning more about trauma and how it impacts students. CTA is participating in a program that educates teachers and staff on how to recognize and respond to trauma in their students.



- Conduct a capital campaign to connect the lower and upper school buildings, creating additional academic space which will include a gymnasium, chapel, and STEM lab
- Add 10th grade as well as additional sections of grades K5 and 3
- Explore a partnership with Project Lead The Way, a K-12 STEM program that will give students a strong foundation for their college and career goals



Equip Ministries

our community resource program to support MRM graduates and neighbors

2015 Impact

- 61 different children received academic support twice a week from volunteer tutors in an after-school tutoring program
- 547 backpacks filled with school supplies were distributed to lowincome children through Cross Trainers Academy and Joy House
- 204 families in need received Thanksgiving baskets
- 2,504 Christmas gifts were distributed to 239 low-income families, including 731 children
- 107 at-risk children attended City Camp, our six-week summer camp
- Distributed a total of 34,000 clothing, hygiene, and household items to MRM guests, program participants, and alumni

2015 Significant Accomplishments

- Opened a state-licensed Child Enrichment Center at the MRM North Campus for low-income families, serving infants to 4-year-olds
- At City Camp, 97% of students maintained/increased their math scores and 79% of students maintained/increased their reading scores
- Piloted first-ever "MRM Christmas Store," a dignified and free shopping experience for families to handpick their children's Christmas gifts

2015 Lessons Learned

- The MRM North Campus being located in Lindsay Heights, the most impoverished zip code in Milwaukee, offers many opportunities for expanded programming to a community in need
- The seasonal outreaches (i.e., school supplies, Thanksgiving baskets, and Christmas gifts) provide a strategic point of contact with MRM program-affiliated families

- Add transportation services and expand the hours of operation at the Child Enrichment Center to better serve the community and CTA families
- Expand resource distribution center operations to MRM program alumni, community members, and partner organizations





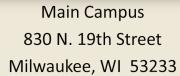














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